



You're almost done!

Follow these simple steps to activate your MemorialCare Virtual Exam Kit. Please activate your device **within three days** of receiving it.

1

Download the TytoCare app.

Note: Don't create a TytoCare account. It will be created automatically via your myChart app account.



2

Download the myChart app to your mobile device.



3

Tap 'TytoCare Pairing & Resources' in the myChart app menu. This one-time step will open the TytoCare app on your mobile device.



4

Follow the on-screen instructions to complete setup. Setting up your device in advance allows you quick access to care when you need it.



For more information about your Virtual Exam Kit, scan the QR code or visit memorialcare.org/virtual-exam-kit.

Need help? Call our 24/7 support line at 844-856-6661.

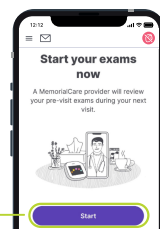


Conduct a TytoCare Visit

Once you've completed the required activation (see Quick Start Guide on the reverse), you can carry out a video visit.

1 Complete TytoCare exams:

- Log in to the **TytoCare app**.
- On the home screen, tap '**Start**' and choose a patient.
- Follow the in-app steps to complete the exams based on your symptoms.



2 See a provider by scheduling a visit:

- Log in to your myChart app and choose the patient you need care for.
- Select the visit type.
 - **To schedule a 24/7 Virtual Urgent Care Visit:** select "TytoCare 24/7 Virtual Urgent Care" from the Menu.
 - **To schedule with your Primary Care Provider:** select "TytoCare Visit with Provider" from the Menu.
Note: This option will only be available if your PCP does TytoCare visits.
- Choose a time for your visit with a provider and schedule the appointment.
- Complete the Pre-Visit Check In by tapping the eCheck-In icon.



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